



**SHRI VEDMATA GAYATRI SHIKSHA MAHAVIDYALAYA**  
**KANGOLI, JAGDALPUR**

(MANAGED BY SHRI VEDMATA GAYATRI SHIKSHA SAMITI) TEL : 07782-358399  
(RECOGNISED BY N.C.T.E. AND AFFILIATED TO BASTAR VISHWAVIDYALAYA, JAGDALPUR)(C.G.)

LETTER NO : 685/2022

DATE : 13/08/2022

एतद् द्वारा श्री वेदमाता गायत्री शिक्षा महाविद्यालय कंगोली.जगदलपुर में प्राप्त शिकायत पत्रों का निराकरण कक्ष (Grievance redressal cell) समिति का गठन नियमानुसार किया जाता है :-

1. श्रीमति कामना वर्मा, सहायक प्राध्यापक -
2. श्री संदीप अमादिया , सहायक प्राध्यापक -
3. श्रीमति ज्योति सिंह , सहायक प्राध्यापक -

प्राचार्य

श्री वेदमाता गायत्री शिक्षा  
महाविद्यालय कंगोली, जगदलपुर  
Mahavidyalaya, Kangoli  
Jagdalpur

प्रतिलिपि :-

1. मान.अध्यक्ष महो.के निज श्री वेदमाता गायत्री शिक्षण समिति की ओर सूचनार्थ सम्प्रेषित।
- 2- IQAC CELL श्री वेदमाता गायत्री शिक्षा महाविद्यालय कंगोली,जगदलपुर की ओर सूचनार्थ सम्प्रेषित।
- 3- सर्व संबंधित .....कि ओर उपरोक्तानुसार सूचनार्थ एवं पालनार्थ।

प्राचार्य

श्री वेदमाता गायत्री शिक्षा  
महाविद्यालय कंगोली, जगदलपुर  
Mahavidyalaya, Kangoli  
Jagdalpur



# SHRI VEDMATA GAYATRI SHIKSHA MAHAVIDYALAYA

KANGOLI, JAGDALPUR

(MANAGED BY SHRI VEDMATA GAYATRI SHIKSHA SAMITI) TEL : 07782-358399  
(RECOGNISED BY N.C.T.E. AND AFFILIATED TO BASTAR VISHWAVIDYALAYA, JAGDALPUR)(C.G.)

LETTER NO : 685/2022

DATE : 13/08/2022

## Introduction:

In order to redress individual as well as collective grievances of the B.Ed. College student teachers, a grievance redressal mechanism has been devised.

## What is a Grievance?

A grievance may be any kind of discontent or dissatisfaction or negative perception, whether expressed or not, arising out of anything connected with college that a student teacher thinks, or even feels is unfair, unjust or inequitable. Any grievance/complaint relating to sexual harassment and ragging will also be included

## The grievances can be categorised under the following heads:

- Academic
- Non-academic
- Discrimination
- Harassment
- Any other

**Please Note:** While this platform allows all student teachers to voice their concerns in an open manner, it is imperative that the complainant exercises due diligence and care in deciding what he/she would qualify as a grievance that is serious enough to deserve the attention of this committee comprising of the Principal, faculty and student representatives

## Where is the Grievance box installed?

The grievance box is installed in the library. So student teachers can either write their name or put anonymous grievances in the box during Library hours

## Can the Grievance be sent via any form?

The appropriate grievance can also be sent by filling the below form

# SHRI VEDMATA GAYATRI SHIKSHA MAHAVIDYALAYA

KANGOLI, JAGDALPUR

(MANAGED BY SHRI VEDMATA GAYATRI SHIKSHA SAMITI) TEL : 07782-358399

(RECOGNISED BY N.C.T.E. AND AFFILIATED TO BASTAR VISHWAVIDYALAYA, JAGDALPUR)(C.G.)

LETTER NO : - /

DATE : - / - / ~

## Composition of Grievance & Redressal Cell

Chairman - Ishwar Prasad tiwari

Co-ordinator – Kamna Verma

Counselor - Sandeep amadiya

Student Representatives - Ekansh Sevak

## Objectives of Grievance & Redressal Committee

- To provide a mechanism to address student-teachers grievances.
- To take measures to solve the problems faced by student-teachers.
- To create a platform where students can point out there problems regarding various matters.
- To gets suggestions from the students for improvement.
- To ensure that the views of each grievant and respected and that any party to a grievance is neither discriminated against nor victimized.
- Take necessary steps for improvement in the light of grievances..

## Activities conducted by the Grievance & Redressal Cell are

- Address the student-teachers grievances with teacher-educators in the Redressal Committee and the Principal
- Monthly check of the Suggestion box and conveying the suggestions/grievances to the grievance Redressal committee.
- Conduct Group as well as Personal Guidance/Counselling sessions.
- Conduct regular Mentoring sessions.

**SHRI VEDMATA GAYATRI SHIKSHA MAHAVIDYALAYA**  
**KANGOLI, JAGDALPUR**

(MANAGED BY SHRI VEDMATA GAYATRI SHIKSHA SAMITI) TEL : 07782-358399

(RECOGNISED BY N.C.T.E. AND AFFILIATED TO BASTAR VISHWAVIDYALAYA, JAGDALPUR)(C.G.)

LETTER NO : - / -

DATE : - / - / -

**Process for addressing the Grievance:**

1. Measures taken to solve the issues faced by student teachers with a definite time frame of 07 days or earlier as per the gravity of the situation, Upon receipt of complaint, the teacher educators of the Committee will intimate the Principal
2. At this stage, based on the nature of the complaint and severity of its possible impact the Principal will take action to proceed on addressing the concerns while keeping the ethos of the institution.

**Grievance & Redressal Committee Members:**

1. Ishwar Prasad Tiwari
2. Kamana Verma
3. Sandeep Amadiya
4. Jyoti singh

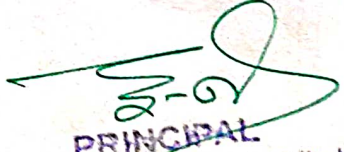
If you want to register your grievance online, then fill all the columns given below carefully.

**Link is below:**

Name-

Mob.-

Email-

  
**PRINCIPAL**  
Shri Vedmata Gayatri Shiksha  
Mahavidyalaya, Kangoli,  
Jagdalpur